

Fish&BreadPrayerMinistryInc. (FBPM)

RETURN AND REFUND POLICY

Our refund policy is for 30 days. If 30 days have gone by since your purchase and you have not made a return, unfortunately we can't offer you a refund or exchange. Please do not send to us as we are not required to pay a return postage

To be eligible for a return, your item that you are returning must be unused and in the same condition that you received it. It must also be in the original packaging with tags attached.

Unfortunately perishable goods such as food, flowers, newspapers or magazines cannot be returned. We also do not accept products that are intimate or sanitary goods.

Additional non-returnable items:

- Gift cards
- Downloaded information
- Some health and personal care items

For FBPM to complete your return, we require a receipt for proof of purchase.

If you purchased your item from FBPM please do not send your purchase back to the manufacturer.

We do not do partial refunds.

REFUNDS (IF APPLICABLE)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item and the condition received. Please understand we are under no obligation to return a rejected refund to you unless we are able to charge you for the postage. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund within 30 days please notify us by email or phone:

- First check your bank account again.
- Then contact your credit card company, it may take some time before your refund is officially posted.
- Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at fishandbreadprayerministry@gmail.com.

SALE ITEMS (IF APPLICABLE)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

EXCHANGES (IF APPLICABLE)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email and send your item to: P. O. Box 667094, Houston, TX, 77266

GIFTS

If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you. Please include an address.

If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and he will find out about your return.

SHIPPING (IF APPLICABLE)

To return your product, you should mail your product to: P. O. Box 667094, Houston, TX, 77266, United States.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.